

Via ECFS

June 27, 2017

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW Washington, DC 20554

Re: WC Docket 14-58, ETC Annual Report and Certification
Phillips County Telephone Company, Study Area Code 462197

Dear Ms. Dortch:

Pursuant to sections 54.313 and 54.422 of the Commission's Rules Phillips County Telephone Company hereby submits its annual Form 481. Phillips County Telephone Company seeks confidential treatment of its financial information under the FCC's protective Order for section 54.313(f)(2)¹ and is filing a redacted version in the Electronic Comment Filing System.

Respectfully submitted,

Kristi Ingrum

Senior Financial Consultant

¹ In the Matter of Connection America Fund, WC Docket No. 10-90; ETC Annual Reports and Certifications, WC Docket No. 14-58. Protective Order, DA 16-296, rel. March 22, 2016. ("Protective Order").

FCC Form 481 - Carrier Annual Reporting Data Collection Form		REDACTED - FOR PUBLIC INSPECTION	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	462197	
<015>	Study Area Name	PHILLIPS COUNTY TEL	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should con with questions about this data	tact Kristi Ingrum	
<035>	Contact Telephone Number: Number of the person identified in data	7192664334 ext. line <0 30>	
<039>	 Contact Email Address: Email of the person identified in data line 	e <030> kingrum@tcatel.com	
	Form	Type 54.313 and 54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	462197
<015>	Study Area Name	PHILLIPS COUNTY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com
<210>	For the prior calendar year, were there any reportable voice service ou	utages? No

<220>

<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS									Did This Outage		
Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
Number	Date	Time	Date		Customers Affected	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
						eastomers	(105) 110)	an that apply)	(105) 110)	nesolation.	11000000103
<u> </u>								1			

(300) Unfulfilled Service Request FCC Form 481					
Data Coll	ection Form			OMB Control No. 3060-0986/OMB Control I July 2013	No. 3060-0819
<010>	Study Area Code	462197			
<015>	Study Area Name	PHILLIPS COUNTY TEL			
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum			
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com			
<300> U	nfulfilled service request (voice)	0			
<310> [Detail on attempts (voice)				
	Nar	me of Attached Document			
<320> Unfulfilled service request (broadband)		0			
<330>	Detail on attempts (broadband)				_
		Name of Attached Document			

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 462197
<015>	Study Area Name PHILLIPS COUNTY TEL
<020>	Program Year 2018
<030>	Contact Name - Person USAC should contact regarding this data Kristi Ingrum
<035>	Contact Telephone Number - Number of person identified in data line <030> 7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line kingrum@tcatel.com <030>
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<410>	Complaints per 1000 customers for fixed voice 0.0
<420>	Complaints per 1000 customers for mobile voice
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<440>	Complaints per 1000 customers for fixed broadband 0 . 0
<450>	Complaints per 1000 customers for mobile broadband

	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013					
<010>	Study Area Code	462197						
<015>	Study Area Name	PHILLIPS COUNTY TEL						
<020>	Program Year	2018						
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum						
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.						
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com						
<500>	Certify compliance with applicable service quality standards and consumer pro	otection rules Yes						
		462197co510.pdf						
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance							
<515> (<515> Certify compliance with applicable minimum service standards							

(600) Functionality in Emergency Situations	FCC Form 481
Data Collection Form	REDACTED - FOR PUBLIC INSPECTION MB Control No. 3060-0986/OMB Control No. 3060-0819

<010>	Study Area Code	462197
<015>	Study Area Name	PHILLIPS COUNTY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	462197co610.pdf

(700) Price Offerings including Voice Rate Data		FCC Form 481		
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010> Study Area Code	462197			
<015> Study Area Name	PHILLIPS COUNTY TEL			
<020> Program Year	2018			
<030> Contact Name - Person USAC should contact regarding this data	Kristi Ingrum			
<035> Contact Telephone Number - Number of person identified in dat	ra line <030> 7192664334 ext.			
<039> Contact Email Address - Email Address of person identified in da	ta line <030> kingrum@tcatel.com			
<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge	1.7			

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
					Soo of	tached worksheet			
					See at	tachen morksheet			
									+
Į.									-

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	62197
<015>	Study Area Name	PHILLIPS COUNTY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (<i>select</i>)
				- See attacl	ned				
			,	worksheet - -					

	erating Companies			FCC Form 481
Data Coll	Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		462197	
<015>	Study Area Name		PHILLIPS COUNTY TEL	
<020>	Program Year		2018	
<030>	Contact Name - Person	USAC should contact regarding this data	Kristi Ingrum	
<035>	Contact Telephone Num	nber - Number of person identified in data line <030>	7192664334 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	kingrum@tcatel.com	
<810>	Reporting Carrier	Phillips County Telephone Company		
<811>	Holding Company	Phillips County Telephone Co.		
<812>	Operating Company	Phillips County Telephone Company		

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
,			
•	See att	ched workshe	eet
,			
•			
•			
•			
•			
•			

(900) Tril	bal Lands Reporting	FCC Form 481	
Data Col	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0	819
		July 2013	
<010>	Study Area Code	462197	
<015>	Study Area Name	PHILLIPS COUNTY TEL	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com	
<900>	Does the filing entity offer tribal land services? (Y/N)	No	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached Document	
If your c	company serves Tribal lands, please select (Yes,No, NA) for each these boxes		
•	rm the status described on the attached PDF, on line 920,		
	trates coordination with the Tribal government pursuant to	Select	
	3(a)(9) includes:	Yes or No or	
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Not Applicable	
<922>	Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
<928>	Compliance with Cultural Preservation review processes		
<929>	Compliance with Tribal Business and Licensing requirements.		

	REDAC	CTED - FOR PUBLIC INSPECTION	rage 1.
	pice and Broadband Service Rate Comparability lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	462197	
<015>	Study Area Name	PHILLIPS COUNTY TEL	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum	
<035>	Contact Telephone Number - Number of person identified in data line <	030> 7192664334 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <	030> kingrum@tcatel.com	
<1000>	Voice services rate comparability certification Attach detailed description for voice services rate comparability compliance	Yes	
	, ,		
<1020> <1030>	Broadband comparability certification Attach detailed description for broadband comparability compliance	the Wireline Competition Bu	nan the most recent applicable benchmark announced by areau
		Name of Attached I	Document

(1100) No Terrestrial Backhaul Reporting		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	462197
<015> <020>	Study Area Name Program Year	PHILLIPS COUNTY TEL 2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum
<035> <039>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	7192664334 ext. kingrum@tcatel.com
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	i kbps

(1200) To	erms and Condition for Lifeline Customers	FCC Form 481
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Col	lection Form	July 2013
<010>	Study Area Code	462197
<015>	Study Area Name	PHILLIPS COUNTY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com
	Г	462197co1210.pdf
		402177C01210.put
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website HTTP	
		
	heck these boxes below to confirm that the attached document(s), on line 1210,	
	ebsite listed, on line 1220, contains the required information pursuant to	
§ 54.422	(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually	report:	
4004		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
	telephony service plans offered to thefine subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	
\1ZZ3/	Additional charges for toll calls, and rates for each such pidft.	

Data Coll	ice Cap Carrier Additional Documentation lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			July 2013
<010>	Study Area Code	462197	
<015>	Study Area Name	PHILLIPS COUNTY TEL	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for		
<2023>	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

(2005) Price Cap	Carrier Additional Documentation	FCC Form 481		
Data Collection F	orm	OMB Control No. 3060-0986/OMB Control No. 3060-0819		
Including Rate-of-	Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013		
Price Ca	p Carrier Connect America ICC Support {47 CFR § 54.313(d)}			
<2016>	Certification support used to build broadband			
Connect	America Phase II Reporting {47 CFR § 54.313(e)}			
<2017A>	Connect America Fund Phase II recipient?			
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.			
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information		
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)			

			Pag
(3005) Rate (Data Collecti		OR PUBLIC INSPECTION	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	462197	
<015>	Study Area Name	PHILLIPS COUNTY	TEL
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum	
<035>	Contact Telephone Number - Number of person identified in data line <0	7192664334 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <	kingrum@tcatel.	com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	Y	es - Attach Certific	462197co3010.pdf
(3010B)	Please Provide Attachment	Name of Attached Docu Information	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community	Anchors	
(3012B)	Please Provide Attachment	Name of Attached Docu Information	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)}	(Yes/No)	O O	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	• 0	
(2015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			462197co3017.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docu Information	ment Listing Required	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	0 0	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	ment Listing Required	

REDACTED

[The Financial Statement of Phillips County Telephone Company pursuant to 47 C.F.R. § 54.313(f)(2) is redacted in its entirety as Highly Confidential Information]

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	462197
<015>	Study Area Name	PHILLIPS COUNTY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum
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<039>	Contact Email Address - Email Address of person identified in data li	ne <030> kingrum@tcatel.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
Broadband Deployment Locations – FCC 14-98 (par	agraph 80)	
4004a . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the	Name of Attached Document Listing Required Information	

	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-08: July 2013		
<010>	Study Area Code	462197		
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com		

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support ecipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.				
Name of Reporting Carrier:				
value of neporting carrier.				
Signature of Authorized Officer:	Date			
Printed name of Authorized Officer:				
Title or position of Authorized Officer:				
Telephone number of Authorized Officer:				
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

	tion - Agent / Carrier lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	462197		
<015>	Study Area Name	PHILLIPS COUNTY TEL		
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com		

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <u>TCA, Inc.</u> also certify that I am an officer of the reporting carrier; my responagent; and, to the best of my knowledge, the reports and data pro	is authorized to submit the information reported on behalf of the reporting carrier sibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized vided to the authorized agent is accurate.
Name of Authorized Agent: TCA, Inc.	
Name of Reporting Carrier: PHILLIPS COUNTY TEL	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/21/2017
Printed name of Authorized Officer: Vincent Kropp	
Title or position of Authorized Officer: CEO/GM	
Telephone number of Authorized Officer: 9708542201 ext.	
Study Area Code of Reporting Carrier: 462197	Filing Due Date for this form: 07/03/2017

TO BE COMPLETED BY THE AUTHORIZED AGENT:

as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipi	ients on behalf of the reporting carrier: I have provided
e data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information re	
ame of Reporting Carrier: PHILLIPS COUNTY TEL	
ame of Authorized Agent Firm: TCA, Inc.	
gnature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/21/2017
ame of Authorized Agent Employee: Kristi Ingrum	
tle or position of Authorized Agent or Employee of Agent Senior Financial Consultant, Partner	
elephone number of Authorized Agent or Employee of Agent: 7192664334 ext.	
udy Area Code of Reporting Carrier: 462197 Filing Due Date for this form: 07/03/2017	

Attachments

Phillips County Telephone Company FCC Form 481

Line 510: Service Quality Standards & Consumer Protection Rules Compliance

Service Quality Standards

The company complies with the service quality standards set forth in the following sections of the Colorado Public Utilities Commission (CoPUC) Rules, 4 Code of Colorado Regulations (CCR) 732-2:

- §2334 Construction and Maintenance Practices
- §2337 Standard Performance Characteristics for Customer Access Lines
- §2338 Interexchange Trunk Connections
- §2340 Network Call Completion Requirements

Consumer Protection Rules

The company complies with the following consumer protection rules:

- FCC rules regarding verification of orders for telecommunications service as required of submitting carriers {47 CFR §64.1100}
- CoPUC rule 4 CCR 732-2.2311 Changing Provider/Carrier Presubscription
- The FCC's Truth-in-Billing Requirements {47 CFR §64.2400}
- CoPUC rule 4 CCR 732-2.2304 Customer-Billing Requirements
- All of the requirements of 47 C.F.R. § Part 64 Subpart U, Customer Proprietary Network Information and Federal Trade Commission 16 C.F.R. §681, Identity Theft Red Flags

Phillips County Telephone Company FCC Form 481

Line 610: Functionality in Emergency Situations

- The company maintains a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. {47 CFR §54.202(a)}
- The company has made reasonable provisions to meet emergencies resulting from power failures; sudden and prolonged increases in traffic; staff shortages; and fire, storm, and acts of God. {4 CCR 732-2.2335 The Provision of Service During Maintenance or Emergencies}

D + 0 H + 1 F	
Data Collection Form OMB Control No. 3060-0986/ July 2013	OMB Control No. 3060-0819

<010>	Study Area Code	462197
<015>	Study Area Name	PHILLIPS COUNTY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

<701> Residential Local Service Charge Effective Date

1/1/2017

702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
CO	Holyoke		FR	18.22	0.0	0.48	0.0	18.7

(710) Broadband Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	462197
<015>	Study Area Name	PHILLIPS COUNTY TEL
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Kristi Ingrum
<035>	Contact Telephone Number - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kingrum@tcatel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	· <d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	CO	HOLYOKE	45.95	0.0	45.95	15.0	3.0	999999.0	Other, NO LIMIT ON USAGE ALLOWANCE
	со	HOLYOKE	55.95	0.0	55.95	30.0	5.0	999999.0	Other, NO LIMIT ON USAGE ALLOWANCE
	CO	HOLYOKE	69.95	0.0	69.95	50.0	10.0	999999.0	Other, NO LIMIT ON USAGE ALLOWANCE
	со	HOLYOKE	99.95	0.0	99.95	100.0	15.0	999999.0	Other, NO LIMIT ON USAGE ALLOWANCE
	CO	HOLYOKE	199.95	0.0	199.95	1000.0	100.0	999999.0	Other, NO LIMIT ON USAGE ALLOWANCE
			l				1	l	

	erating Companies ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code		462197
<015>	Study Area Name		PHILLIPS COUNTY TEL
<020>	Program Year		2018
<030>	Contact Name - Person U	SAC should contact regarding this data	Kristi Ingrum
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	7192664334 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	kingrum@tcatel.com
<810>	Reporting Carrier	Phillips County Telephone Company	
<811>	Holding Company	Phillips County Telephone Co.	
<812>	Operating Company	Phillips County Telephone Company	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
_	Phillips County Communications, LLC		
_	PC Telcorp, Inc.		
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Phillips County Telephone Company Terms and Conditions for Lifeline Customers

Phillips County Telephone Company provides unlimited local calling for residential customers at a discount of \$9.25.

Additional information is also contained in our Phillips County Telephone Company Local Exchange Services Tariff, Section 4, Sheet 64-66.1.1. This is attached for reference.

REDACTED - FOR PUBLIC INSPECTION Name of Utility

Colo. PUC No. 5^{th} Revised Sheet No. <u>64</u>

Cancels $\overline{4^{\text{th}}}$ Revised Sheet No. $\overline{64}$

Rules, Regulations or Extension Policy

LOCAL EXCHANGE SERVICES TARIFF

4. Colorado Direct Service Programs

4.1 Lifeline Assistance Program

(D)(N)

(T)

Lifeline Assistance is a government assistance program developed to reduce rates for primary residential telephone service to qualifying subscribers who receive income-based benefits. The Company participates in this program to increase the availability of telecommunications services to all consumers in its service area.

4.1.1 General Description

- (A) The Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives a federally subsidized credit toward the monthly cost of basic telephone service.
- The Link Up support has been eliminated due to the (B) result of the Lifeline/Link Up Order released by the Federal Communications Commission on February 6, 2012. This order eliminates the Link Up as of April 1, 2012
- Eligible customers may obtain Toll Blocking or Limited Toll (C) Blocking free of charge. Toll Blocking is a service that does not allow any toll calls (1+, or 0+). Limited Toll Blocking provides the customer with limited ability to make toll calls by dialing 0+, and using a calling card, credit card, or prepaid calling card. Billed number screening is applied to all lines equipped with Toll Blocking or Limited Toll Blocking. Billed number screening prevents most third party, and collect calls from being charged to the access line.
- (D) Eligible customers that elect to take Toll Blocking will not be required to pay a service deposit.
- (E) Service will not be disconnected for nonpayment of toll as long as the eligible customer continues to pay the local service charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.

(D)(N)

Advice Letter No. 89 Docket No. Decision No. C13-0395

Effective: May 1, 2013

REDACTED - FOR PUBLIC INSPECTION Name of Utility

Colo. PUC No. $5^{\rm th}$ Revised Sheet No. <u>65</u> Cancels $\overline{4^{\text{th}}}$ Revised Sheet No. $\overline{65}$

Rules, Regulations or Extension Policy

LOCAL EXCHANGE SERVICES TARIFF

4. Colorado Direct Service Programs (Cont'd)

Lifeline Assistance Program (Cont'd)

(T) (D)(N

4.1.2 Undertaking of the Telephone Company

- The Telephone Company will begin providing the services and (A) Lifeline Assistance Program discounts described in Section 4.1preceding on the date this tariff is approved or becomes effective by operation of law.
- (B) The Telephone Company will waive the Service Order Charges to change to or from the Lifeline Assistance Program due to change in eligibility status.
- (C) The Telephone Company will keep accurate records of the revenues they forgo in reducing their customary charges as a result of this program in conformity with 47 CFR §54.403 and §54.411. Pursuant to 47 CFR §54.401(d) the Telephone Company will provide the records the to Administrator.

If the Company receives notification from the program administrator that the subscriber is receiving Lifeline service from another eligible telecommunications carrier or that more than one member of the subscriber's household is receiving Lifeline service, the subscriber will be deenrolled from Lifeline Assistance without notice within five (5) business days following the Company's receipt of that notice.

(D) The Company will process all applications and apply the appropriate credit on the customer's monthly bill. secondary service charge is not applicable for existing customers who subscribe to Lifeline Assistance.

4.1.3 Limitations

- (A) The discounts are applicable only on the end user's principal residence line.
- (B) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.
- (C) One low income credit is available per household and is applicable to the primary residential connections only.
- (D) A Lifeline customer may subscribe to any local service offering available to other residential customers. (D)(N

Advice Letter No. 89 Docket No. Decision No. C13-0395

Effective: May 1, 2013

Colo. PUC No. 5^{th} Revised Sheet No. 66 Cancels $\overline{4^{\text{th}}}$ Revised Sheet No. $\overline{66}$

Rules, Regulations or Extension Policy

LOCAL EXCHANGE SERVICES TARIFF

4. Colorado Direct Service Programs (Cont'd)

Lifeline Assistance Program (Cont'd)

(T)

4.1.4 Obligations of the End User

The end user seeking the Lifeline Assistance Program (D)(N discounts are responsible for providing acceptable documentation as poof of their eligibility.

The Company will confirm a subscriber's continued eligibility to receive Lifeline service on an annual basis by requiring the subscriber to sign a certification as to his/her present qualifications for Lifeline service. Upon a determination of ineligibility, the credit will be discontinued on the bill if the customer fails to provide proof of eligibility within thirty (30) days following written notification to the customer.

- low-income customer To constitute a qualifying (A) eligible to receive Lifeline services, a customer must meet the requirements set forth in either paragraph 1 or 2 below:
 - A customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size;
 - For purposes of these rules, "income" is (a) defined as all income actually received by all members of a household. includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, work's compensation benefits, gifts, lottery winnings, and the like. The only exceptions are student financial aid, military housing and cost-of-living allowances, income irregular occasional small jobs such as babysitting or lawn mowing, and the like.

(D)(N

Advice Letter No. 89 Docket No. Decision No. C13-0395

Effective: May 1, 2013

Name of Utility REDACTED - FOR PUBL

Cancels $\frac{5}{2^{\text{nd}}}$ Revised Sheet No. 66.1

Rules, Regulations or Extension Policy

LOCAL EXCHANGE SERVICES TARIFF

4. Colorado Direct Service Programs (Cont'd)

(D)(N)

4.1 Lifeline Assistance Program (Cont'd)

4.1.4 Obligations of the End User (Cont'd)

- A "household" is any individual or group (b) of individuals who are living together at the same address as one economic unit. A household may include related unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen (18) years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen (18) living with their parents or guardians are considered to be part of the same household as their parents or guardians.
- 2. Lifeline Assistance is also available to all residential customers who participate in any of the following low income assistance programs. A subscriber will also be considered to be eligible even if he does not personally participate in any of the following programs, so long as an individual who lives in his household, and for whom he is financially responsible, does participate in at least one of these programs.
 - (a) Supplemental Security Income (SSI)
 - (b) Supplemental Nutrition Assistance Program (SNAP)
 - (c) Medicaid
 - (d) Federal Public Housing Assistance/Section
 - (e) Low Income Home Energy Assistance Program (LIHEAP)
 - (f) Temporary Assistance to Needy Families (TANF)
 - (g) National School Lunch Program's Free Lunch Program

Effective: May 1, 2013

(D)(N

Name of Utility REDACTED - FOR PUBLIC INSPECTION

Colo. PUC No. 3

Original Sheet No. 66.1.1 Cancels Sheet No. 66.1.1

Effective: May 1, 2013

Rules, Regulations or Extension Policy

LOCAL EXCHANGE SERVICES TARIFF

- 4. Colorado Direct Service Programs (Cont'd)
 - (N)
 - 4.1 <u>Lifeline Assistance Program</u> (Cont'd)
 - 4.1.4 Obligations of the End User
 - 3. In addition to meeting the qualifications provided in paragraph 1 or 2 of this section, in order to constitute a qualifying low-income customer, a customer must not already be receiving a Lifeline service, and there must not be anyone else in the subscriber's household subscribed to a Lifeline service.
 - 4.1.5 Payment Arrangements and Credit Allowances

Payment arrangements and credit allowances are as set forth in Section 2.5 preceding.

- 4.1.6 Rate Regulations
 - (A) The Local Exchange Service rate reduction for the Lifeline participants is as set forth in Section 20.4
 (A). The rate reduction will be prorated on the basis of a 30-day month from the effective date of the end user's application.

(N)

Advice Letter No. <u>89</u> Docket No. Decision No. C13-0395

MILESTONE CERTIFICATION

May 30, 2017

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street SW Room TW-A325 Washington, D.C. 20554

Re: Form 481 Line 3010 - Milestone Certification Pursuant to 47 C.F.R. § 54.313(f)(1)(i)

Dear Ms. Dortch:

Philips County Telephone Company, Study Area Code 462197, in accordance with 47 C.F.R. § 54.313(f)(1)(i) of the Commission's rules, herby certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time.

Respectfully submitted,

Vince Kropp General Manager

REDACTED

[The Financial Statement of Phillips County Telephone Company pursuant to 47 C.F.R. § 54.313(f)(2) is redacted in its entirety as Highly Confidential Information]